

Volunteer Role Profile

Volunteer Role	Severe Emergency Weather Protocol (SWEP) Volunteer
Volunteer Manager	Alex Hatherly
Where you will be based	Community

Why we want you

What is SWEP?

SWEP stands for Severe Weather Emergency Protocol, which is a local authority's temporary response to severe weather that protects vulnerable people sleeping rough. SWEP is activated when there is a real risk of loss of life due to weather conditions, such as when the temperature is predicted to be zero degrees Celsius or below for three nights in a row. Other factors that may be considered include rain, snow, wind chill, and exceptional weather like extreme wind, rain, and flooding.

SWEP provides temporary accommodation for rough sleepers or street homeless people during the SWEP period. SWEP is accessible to anyone who needs help, including people who do not have recourse to public funds or a priority need for homeless help.

Responsible to: Caring in Bristol Staff, SWEP agency staff

Location: 5 locations across Bristol – majority are based in BS5 or city centre

What you will be doing

- Meeting agency staff at the venue (they will be new and likely not know the venue) and showing them where everything is
- Preparing beds and bedding for the venue and a drinks station
- Assisting agency staff in recording attendance using tablets/phones, ensuring these are charged and ready to go
- Assisting with any handover notes.
- Putting away bedding into boxes for the next night (if required), sorting out replacement bedding if needed, bagging up used bedding for laundry
- Assisting with client queries and helping deal with incidents and recording these in handover notes

The skills you need

- A good communicator
- Friendly and open demeanour
- Proactive with good initiative – this is an emergency response so it moves

quickly with a few hours notice!

- Ability to work autonomously to get the job done
- Good under pressure

What's in it for you

- Opportunity to join Caring in Bristol ongoing volunteer training (e.g. Safeguarding training)
- Any out-of-pocket expenses paid (for example, travel costs)